



Training Tailor Made
VOCATIONAL EDUCATION & TRAINING

Training People That Care



CHC50321 DIPLOMA OF CHILD, YOUTH AND FAMILY INTERVENTION

COURSE OVERVIEW

The **CHC50321 Diploma of Child, Youth and Family Intervention** equips you with the skills to support children, young people, and families at risk. You'll develop strong communication and case management strategies, learn to respond appropriately to diverse and complex needs, and build the professional skills required to work effectively within this rewarding sector. This course is ideal for those looking to start a career supporting vulnerable individuals, as well as for those seeking to formalise their qualifications or progress in their existing role.

With the community services sector identified as one of the fastest-growing industries in Australia, and this area recognised as a skills shortage by the Queensland Government, the demand for qualified workers continues to rise. The sector plays a vital role in supporting individuals, families, and communities, improving wellbeing and quality of life through social, residential, family, and disability support. This course is offered online with lecture recordings for each unit.

POTENTIAL CAREER OUTCOMES

- Child, Youth and Family Worker
- Family Support Officer
- Community Support Worker
- Outreach Worker
- Housing Support Officer
- Youth Support Worker
- Residential Youth Worker
- Residential Care Worker

COURSE DETAILS

Flexible Intake: Start at any time

Prerequisites: There are no formal entry requirements

Duration: 6 to 12 months

Theory: 18 units in total (11 Core units and 7 Elective units)

Delivery: Online with ongoing support from your Trainer/Assessor

Assessments: Written assessments and practical assessments, no essays or exams

Accessibility: User-friendly resources and assessments, accessible 24/7

Extra support: Lecture recordings and extra resources available for each unit

Practical: **100 hours of Vocational Placement required.** This can be completed with your current employer, or at a Community Services Organisation of your choice (Role should include assistance with case manager responsibilities)

WHAT YOU WILL LEARN

- Workplace communication strategies
- Managing co-existing needs, diversity, and debriefing
- Working with people with mental health issues
- Providing case management supervision
- Working within current legal and ethical frameworks and identifying risk
- Understanding the impact of sociological factors on clients
- How to reflect on your own skills and professional practices

ENTRY REQUIREMENTS

Basic *English, Literacy, Numeracy and computer skills* are required to undertake computer/online work. Students will also require *access to a computer and internet*. Please note that job roles in the community industries sector may require manual handling tasks and vaccination evidence.

COURSE PRICING

Training Tailor Made (TTM) offer some of the most competitive pricing available, with holistic wrap around support for our online students. This includes 1:1 phone support with a trainer or our education support team.

- Full Fee: \$3,600
- Concessional: \$3,150
- Payment Plan Options (please enquire)

WHY CHOOSE TRAINING TAILOR MADE

Training Tailor Made (TTM) has specialised in community services training since 2009, offering practical, flexible support to help students succeed. We provide one-on-one phone support, ideal for busy or working online students who need assistance at times that suit them.

Specialised support includes:

- One-on-one phone support
- 100% online study options
- Tailored student assistance to enhance your study journey

UNITS

11 CORE UNITS

CHCCCS004	Assess co-existing needs
CHCCCS016	Respond to client needs
CHCCSM013	Facilitate and review case management
CHCDEV006	Analyse information for service planning and delivery
CHCDIV001	Work with diverse people
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCPRT028	Work effectively in child protection to support children, young people and families
CHCPRT030	Build professional practice and sectoral expertise
CHCPRT034	Work with children and young people with complex trauma and attachment issues and needs
HLTWHS003	Maintain work health and safety
CHCCCS004	Assess co-existing needs
CHCCCS016	Respond to client needs

7 ELECTIVE UNITS

CHCPRP003	Reflect on and improve own professional practice
CHCMHS001	Work with people with mental health issue
CHCDIS019	Provide person-centred services to people with disability with complex needs
CHCCCS038	Facilitate the empowerment of people receiving support
CHCMHS004	Work collaboratively with the care network and other services
CHCYTH013	Engage respectfully with young people
CHCMGT005	Facilitate workplace debriefing and support processes