



Training People That Care



CHC33021 CERTIFICATE III IN INDIVIDUAL SUPPORT (AGEING & DISABILITY)

COURSE OVERVIEW

The CHC33021 Certificate III in Individual Support prepares you for a rewarding career in the fast-growing aged care, disability, and home and community care sectors. With thousands of new jobs predicted in the coming years, this qualification equips you with the knowledge, skills, and hands-on experience needed to thrive in a high-demand field.

This course is ideal for those beginning a career as a support worker, aged care worker, or disability support worker, as well as individuals already in the field who wish to formalise or upgrade their qualifications. With a student satisfaction rate of over 90% at TTM, graduates leave confident, skilled, and ready to enter the workforce. You'll also learn how to work effectively within the health and community care sector, opening doors to ongoing opportunities in a compassionate and essential industry.

POTENTIAL CAREER OUTCOMES

- Aged and/or Disability Care Support Worker
- Accommodation Support Worker
- Care Assistant
- Community Care Worker
- Residential Care Worker
- Disability Service Officer

COURSE DETAILS

Flexible Intake: Start at any time

Prerequisites: There are no formal entry requirements

Duration: 5 to 6 months

Theory: 15 units in total (9 Core units and 6 Elective units)

Delivery: Face to Face: Class runs every Thursday and Friday (9am to 3pm)

Online: Course can be completed in your own time with ongoing support from your Trainer/Assessor. Only students *currently employed* in the industry at an approved facility are eligible to study online.

Assessments: Written assessments and practical assessments, no essays or exams

Accessibility: User-friendly resources and assessments, accessible 24/7

Extra support: Lecture recordings and extra resources available for each unit

Practical: **120 hours of Vocational Placement required**

- Police Clearance and in some cases Vaccination Certificate will be required
- Manual Handling tasks will be required.

WHAT YOU WILL LEARN

- How the human body functions and ways to support its healthy operation
- Complying with infection control requirements in care environments
- Empowering older people and working respectfully with diverse individuals
- Legal and ethical responsibilities when working in a care role
- Meeting personal client support needs and tailoring care to individuals
- Insight into dementia, its effects, and how to communicate with and support those affected
- Promoting client independence and overall wellbeing
- Working effectively within the health and community care sector
- Implementing positive behaviour support strategies

ENTRY REQUIREMENTS

Basic *English, Literacy, Numeracy and computer skills* are required to undertake computer/online work. Students will also require *access to a computer and internet*. A Police Clearance will be required prior to commencing vocational placement (after completion of units) and must be dated within six months of the placement start date. In some cases, a Vaccination Certificate may also be required. Please note that manual handling tasks will be involved.

COURSE PRICING

Training Tailor Made (TTM) offer competitive pricing, with holistic wrap around support for our online students. This includes 1:1 phone support with a trainer or our education support team.

- Full Fee: \$2,625
- Concessional: \$2,250
- Payment Plan Options (please enquire)

WHY CHOOSE TRAINING TAILOR MADE

Training Tailor Made (TTM) has specialised in community services training since 2009, offering practical, flexible support to help students succeed while studying 100% online. We provide one-on-one phone support, ideal for busy or working online students.

Specialised support includes:

- One-on-one phone support
- Industry connections
- 100% online study option

UNITS

9 CORE UNITS

CHCCCS031	Provide individualised support
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCCS040	Support independence and wellbeing
CHCCCS041	Recognise healthy body systems
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTINF006	Apply basic principles and practices of infection prevention and control
HTLWHS002	Follow safe work practices for direct client care

6 ELECTIVE UNITS

CHCAGE011	Provide support to people living with dementia
CHCAGE013	Work effectively in aged care
CHCPAL003	Deliver care services using a palliative approach
CHCDIS011	Contribute to ongoing skills development using a strengths-based approach
CHCDIS012	Support community participation and social inclusion
CHCDIS020	Work effectively in disability support