



## CHC32015 CERTIFICATE III IN COMMUNITY SERVICES

### COURSE OVERVIEW

The **Certificate III in Community Services (CHC32015)** equips you with the practical skills and foundational knowledge to support individuals and communities through a person-centred, inclusive approach. Community Services is considered a major growth area, with strong career prospects and increasing job openings.

Ideal for those seeking a rewarding career or wanting to formalise existing experience, this course prepares you for entry-level roles in the rapidly growing community services industry. With over 90% student satisfaction at TTM, graduates leave feeling confident, competent, and ready to make a meaningful impact. Upon completion, students can choose to progress into Diploma-level qualifications to further enhance their career opportunities.

### POTENTIAL CAREER OUTCOMES

- Support Worker
- Case Worker
- Family Support Worker
- Welfare Support Worker
- Community & Personal Service Worker
- Community Access

### COURSE DETAILS

**Flexible Intake:** Start at any time

**Prerequisites:** There are no formal entry requirements

**Duration:** 4 to 6 months

**Theory:** 12 units in total (5 Core units and 7 Elective units)

**Delivery:** Online with ongoing support from your Trainer/Assessor

**Assessments:** Written assessments and practical assessments, no essays or exams

**Accessibility:** User-friendly resources and assessments, accessible 24/7

**Extra support:** Lecture recordings and extra resources available for each unit

**Practical:** **No placement is required**, although students will have the option to complete Vocational Placement (non-compulsory) within a Community Services Organisation. (We encourage our students to source their vocational placement in the area they reside in and in an organisation of interest to them.)

## WHAT YOU WILL LEARN

- Understanding the fundamentals of a person-centred approach
- Supporting diversity, inclusion, and individual empowerment
- Tailoring support to meet client needs and advocating effectively
- Promoting client independence, wellbeing, and community participation
- Implementing behaviour support strategies in care environments
- Working effectively within the health and community care sector
- Providing direct care safely and responsibly

## ENTRY REQUIREMENTS

Basic *English, Literacy, Numeracy and computer skills* are required to undertake computer/online work. Students will also require *access to a computer and internet*.

## COURSE PRICING

Training Tailor Made (TTM) are Skills Assure Suppliers of QLD Government Funding. Please contact us to establish your eligibility for funding. Several types of funding are available, listed below:

- Free (Skipling Queenslanders for Work - SQW)
- \$50 non-concessional (Certificate 3 Guarantee)
- \$30 concessional (Certificate 3 Guarantee, Back to Work)
- Full Fee (If you are not eligible for funding): \$2,100 or \$1,800 (Concessional)

## UNITS

### 5 CORE UNITS

CHCDIV001	Work with diverse people
CHCCCS016	Respond to client needs
HLTWHS006	Manage personal stressors in the work environment
HLTWHS002	Follow safe work practices for direct client care
CHCCOM005	Communicate & work in health or community services

### 7 ELECTIVE UNITS

CHCCOM001	Provide first point of contact
BSBINM301	Organise workplace information
CHCADV001	Facilitate the interests and rights of clients
BSBWOR301	Organise personal work priorities & development
CHCMHS001	Work with people with mental health issues
CHCDIS003	Support community participation & social inclusion
CHCCCS009	Facilitate responsible behaviour