



CHC52021 Diploma of Community Services

Are you passionate about helping and empowering people in need? Become qualified to work in a range of roles within the community services industry, and learn to inspire, support, empower and advocate for individuals and groups with the CHC52021 Diploma of Community Services.

This course covers mental health, case management skills, diversity, communication, and much more.

Course Information

The Diploma of Community Services CHC52021 will help to develop your communication skills, case management skills, awareness of mental health and enable you to work in a professional setting with diverse clients and groups. This Diploma is for anyone who would like to start a career as a Support Worker or Case Manager and for those already working in the area needing to formalize or upgrade their qualifications.

The community services sector is one of the largest growing industries in Australia, with the demand for qualified workers increasing rapidly, making community services a stable long-term career choice. The community services sector assists and supports individuals, families, and communities in need, contributing to their wellbeing and quality of life through social, residential, family and disability support.

Specialisations

Diploma of Community Services CHC52021 includes 12 Core units and 8 Electives. Elective units will be based on your choice of specialisation and desired career pathway. You may complete both as a dual qualification, however funding only covers one specialisation and additional costs will be required.

- *Diploma of Community Services (Case Management)*
- *Diploma of Community Services (Child, Youth and Family Welfare)*

Course Pricing

Training Tailor Made (TTM) are Skills Assure Suppliers of QLD Government Funding. For this course you must be an existing worker within the community services industry or caring for a NDIS participant. Please contact us to establish your eligibility for funding. A number of types of funding are available, listed below:

- \$190 (High Level Skills Funding)
- \$100 concessional (High Level Skills Funding, Back to Work)
- Full fee: \$4,000 or \$3,500 (concessional)

Why study Community Services with us?

- TTM student satisfaction rate is over 90%
- Duration: Approximately 12 months and 200 hours of Work Placement required
- Flexible learning options: in class, online or blended options with lecture recordings for each unit
- Assessments: short-answer questions, placement, and practical tasks. No exams or essays.
- Start any time
- Ongoing student support and tailored learning environment. Placement support included.
- TTM have connections with local employers to point you in the right direction for your new role
- As Skills Assure Suppliers of Government Funding, you can gain your qualification for low or no cost
- User-friendly resources and assessments, accessible 24/7
- Graduate feeling confident, competent, and ready to enter the workplace, with the help of our industry recognised trainers

Course Details

You will learn:

- Design, plan and implement individualised and group support
- Workplace communication strategies
- Manage co-existing needs, diversity, and debriefing
- How to work with people with mental health issues
- Work within current legal and ethical frameworks
- Identify risk
- How to provide case management supervision
- Understand the impact of sociological factors on clients.
- Reflect on your own skills and professional practice

About the Course

Potential Career Outcomes

- Community Services Worker
- Volunteer Coordinator
- Case Manager
- Youth Worker
- Family Support Worker
- Residential Care Worker
- Care Coordinator
- Social Housing Coordinator

Entry Requirements

There are no formal entry requirements

- It is recommended that you:
- Have sufficient language, literacy, and numeracy skills
- Have access to a computer
- Have basic computing skills
- Be able to obtain a Blue Card
- Be at least 15 years of age

CORE UNITS (11)

- CHCCCS004 Assess co-existing needs
- CHCCCS007 Develop and implement service programs
- CHCCCS019 Recognise and respond to crisis situations
- CHCCSM013 Facilitate and review case management
- CHCDEV005 Analyse impacts of sociological factors on people in community work and services
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCDIV001 Work with diverse people
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS003 Maintain work health and safety

ELECTIVE UNITS (7):

- CHCMHS001 Work with people with mental health issue
- CHCDIS019 Provide person-centred services to people with disability with complex needs
- CHCCCS038 Facilitate the empowerment of people receiving support
- HCYTH013 Engage respectfully with young people
- CHCDEV006 Analyse information for service planning and delivery
- CHCPRT034 Work with children and young people with complex trauma and attachment issues and needs
- CHCMHS004 Work collaboratively with the care network and other services
- CHCPRT028 Work effectively in child protection to support children, young people and families