



CHC50321 DIPLOMA OF CHILD, YOUTH AND FAMILY INTERVENTION

COURSE OVERVIEW

The CHC50321 Diploma of Child, Youth and Family Intervention equips you with the skills to support children, young people, and families at risk. You'll develop strong communication and case management strategies, learn to respond appropriately to diverse and complex needs, and build the professional skills required to work effectively within this rewarding sector. This course is ideal for those looking to start a career supporting vulnerable individuals, as well as for those seeking to formalise their qualifications or progress in their existing role.

With the community services sector identified as one of the fastest-growing industries in Australia, and this area recognised as a skills shortage by the Queensland Government, the demand for qualified workers continues to rise. The sector plays a vital role in supporting individuals, families, and communities, improving wellbeing and quality of life through social, residential, family, and disability support. This course is offered online with lecture recordings for each unit.

POTENTIAL CAREER OUTCOMES

- Child, Youth and Family Worker
- Family Support Officer
- Community Support Worker
- Outreach Worker
- Housing Support Officer
- Youth Support Worker
- Residential Youth Worker
- Residential Care Worker

COURSE DETAILS

Flexible Intake: Start at any time

Prerequisites: There are no formal entry requirements

Duration: 6 to 12 months

Theory: 18 units in total (11 Core units and 7 Elective units)

Delivery: Online with ongoing support from your Trainer/Assessor

Assessments: Written assessments and practical assessments, no essays or exams

Accessibility: User-friendly resources and assessments, accessible 24/7

Extra support: Lecture recordings and extra resources available for each unit

Practical: **100 hours of Vocational Placement required.** This can be completed with your current employer, or at a Community Services Organisation of your choice (Role should include assistance with case manager responsibilities)

WHAT YOU WILL LEARN

- Workplace communication strategies
- Managing co-existing needs, diversity, and debriefing
- Working with people with mental health issues
- Providing case management supervision
- Working within current legal and ethical frameworks and identifying risk
- Understanding the impact of sociological factors on clients
- How to reflect on your own skills and professional practices

ENTRY REQUIREMENTS

Basic *English, Literacy, Numeracy and computer skills* are required to undertake computer/online work. Students will also require *access to a computer and internet*. Please note that job roles in the community industries sector may require manual handling tasks and vaccination evidence.

COURSE PRICING

Training Tailor Made (TTM) are Skills Assure Suppliers of QLD Government Funding. Please contact us to establish your eligibility for funding. Several types of funding are available, listed below:

- \$190 non-concessional (Higher Levels Skills)
- \$100 concessional (Higher Level Skills, Back to Work)
- Full Fee (If you are not eligible for funding): \$3,600 or \$3,150 (Concessional)

UNITS

11 CORE UNITS

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| CHCCCS004 | Assess co-existing needs |
| CHCCCS016 | Respond to client needs |
| CHCCSM013 | Facilitate and review case management |
| CHCDEV006 | Analyse information for service planning and delivery |
| CHCDIV001 | Work with diverse people |
| CHCDFV001 | Recognise and respond appropriately to domestic and family violence |
| CHCDIV002 | Promote Aboriginal and/or Torres Strait Islander cultural safety |
| CHCPRT028 | Work effectively in child protection to support children, young people and families |
| CHCPRT030 | Build professional practice and sectoral expertise |
| CHCPRT034 | Work with children and young people with complex trauma and attachment issues and needs |
| HLTWHS003 | Maintain work health and safety |
| CHCCCS004 | Assess co-existing needs |
| CHCCCS016 | Respond to client needs |

7 ELECTIVE UNITS

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| CHCPRP003 | Reflect on and improve own professional practice |
| CHCMHS001 | Work with people with mental health issue |
| CHCDIS019 | Provide person-centred services to people with disability with complex needs |
| CHCCCS038 | Facilitate the empowerment of people receiving support |
| CHCMHS004 | Work collaboratively with the care network and other services |
| CHCYTH013 | Engage respectfully with young people |
| CHCMGT005 | Facilitate workplace debriefing and support processes |