

Diploma of Community Services CHC52015

Are you passionate about helping and empowering people in need? Become qualified to work in a range of roles within the community services industry. Learn to empower, support, and advocate for individuals and groups with the CHC52015 Diploma of Community Services.

This course covers mental health, case management skills, diversity, communication, and much more.

Course Information

The Diploma of Community Services CHC52015 will equip you with the skills and knowledge to work within a range of roles in the community. This course will help to develop your communication skills, case management skills, awareness of mental health, and enable you to work in a professional setting with diverse clients and groups.

To be eligible for funding, you must be an existing worker within community, or caring for an NDIS participant. If you are not a current worker or carer, you will be able to complete the course at the unsubsidised price.

Government funded pricing

- \$190 (Higher Level Skills)
- \$100 concessional (Higher Level Skills or Back to Work)
- Full fee: \$3,200 or \$2,800 concessional

Why study Community Services with us?

- Excellent student satisfaction rates
- Flexible learning options: in class, online or blended options with lecture recordings each week
- Start any time
- Placement assistance
- Training Tailor Made has connections with employers and can point you in the right direction to find your new role
- Ongoing support and tailored learning environment
- We are Skills Assure Suppliers of Government Funding, allowing you to gain your qualification for a low cost or no cost
- User-friendly resources and assessments, accessible 24/7
- Graduate feeling confident, competent and ready to enter the workplace, with the help of our highly experienced and dynamic trainers

Phone: (07) 5537 4239

Website: www.trainingtailormade.com.au

Address: 101/33 Hollywell Road, Biggera Waters QLD 4216

(At the Metro Market Shopping Centre above Domino's)

Socials: @trainingtailormade

Course Details

You will learn:

- Design, plan and implement individualised and group support
- Workplace communication strategies
- Manage co-existing needs, diversity, and debriefing
- How to work with people with mental health issues
- Work within current legal and ethical frameworks
- Identify risk
- How to provide case management supervision
- Understand the impact of sociological factors on clients.
- Reflect on your own skills and professional practice

Qualification name

CHC52015 Diploma of Community Services

Course duration

Approximately 6 to 12 months with flexible and self-paced options + 100 hours of work placement

Government funded pricing

- \$190 (funded non-concessional)
- \$100 (funded and concessional)

Funded through: Higher Level Skills or Back to Work Funding Programs. You must be an existing worker in the community industry to access funding.

Delivery Method

Flexible: in class, blended or online options, with 100 hours of Work Placement and ongoing trainer support.

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Nationally Recognised



Assessments

Written assessments (short and long answer questions), and practical assessment. No exams.

Awarded by

Australian Pacific Services Pty Ltd/ Training Tailor Made (RTO number: 31729)

Course Details

The industry

According to the Australian Government Job Outlook Service, the community services sector is one of the largest growing industries in Australia, with the demand for qualified workers increasing rapidly. Workers are needed across the nation. Career progression is steady in this industry and is a stable long-term career choice.

The community services sector assists and supports individuals, families and communities in need, contributing to their wellbeing and quality of life through social, residential, family and disability support.

Who this course is for?

This Diploma is for anyone who would like to start a career as a Support Worker or Case Manager, and for those already working in the area needing to formalize or upgrade their qualifications. It is funded for those with community experience, or current carers for NDIS participants (paid or unpaid).

Potential Career Outcomes

- Community Services Worker
- Volunteer Coordinator
- Case Manager
- Youth Worker
- Family Support Worker
- Residential Care Worker
- Care Coordinator
- Social Housing Coordinator

Entry Requirements

There are no formal entry requirements unless you are utilising Government Funding.

It is recommended that you:

- Have sufficient language, literacy and numeracy skills
- Have access to a computer
- Have basic computing skills
- Be able to obtain a Blue Card and National Police Clearance

Units

16 units: 8 Core, 8 Electives.

Contact us for unit listings or visit our website



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